



JPA's PGIP News

This newsletter updates JPA Practices on the BCBSM PGIP program

JPA's PGIP proving a success

Over the summer, JPA completed an internal self assessment of its members and operations regarding compliance with the BlueCross BlueShield of Michigan Provider Group Incentive Program (BCBSM PGIP). We are pleased to report that we have experienced significant progress.

Those JPA member practices participating in the program are proactively looking to adopt and implement new practices and capabilities targeted to improving overall patient care. Over the past six months, we've seen the following improvement changes:

- An increase in the overall percentage of generic script prescribing;
- Significant interest and preliminary training on the NextGen e-prescribing component of the EMR system (this capacity is expected to be "live" by November.);
- JPA has constituted a physician based PGIP Quality Improvement Committee;
- JPA's aggregate Evidence Based Care Report for the first quarter of 2008 indicates that for several of the measures, JPA is in the "top quartile." This means that we are outperforming other PGIP groups; and
- Education and staff awareness at the practice level among JPA members regarding PGIP has increased considerably.



All this positive activity bodes well for JPA's participation in this performance incentive program. To date, JPA administration can report that JPA continues to meet the core requirements of the PGIP program and therefore is eligible for incentive monies for 2008. We expect to continue to demonstrate to this significant statewide payer the quality of our physician network as well as our ability to promptly address new changes to our practicing styles. Thank you all for your diligence and dedication to this program.

In the remaining quarter of 2008, you can expect to receive:

- More educational information about the patient centered-medical home (PC-MH) including a "Patient Experience" survey;
- Quarterly experience data regarding radiology service procedures;
- An update on creation of a local disease registry and next steps as to how we will be populating this registry with patient data;

See PGIP progress, Page 2

JPA launches PGIP Quality Improvement Committee

This August, JPA kicked off its first meeting with its newly constituted PGIP Quality Improvement Committee. This physician based committee will provide oversight regarding JPA's participation and activities involving quality management under the BlueCross/Blue Shield of Michigan Physician Group Incentive Program.

The committee will review the JPA-PGIP participating physician level claims experience data. It will then help coach physician members and suggest process improvement activities. Key to the committee's functions will be:

- Measuring and monitoring care quality;
- Improving systems of care; and
- Suggesting ways to improve patient outcomes, particularly those with chronic diseases.

Activities will look to further improve the quality and safety of healthcare delivered.

Establishment of this physician member committee was one of the key baseline goals of our participation with PGIP. The committee will meet at least quarterly. The physician members include:

- **Dr. Jon Lake**, Allegiance Health Family Medical Center – Townsend
- **Dr. Miranda Makulski**, Allegiance Health Family Medical Center – Albion
- **Dr. Timothy Murray**, Pulmonary Clinics of Southern Michigan
- **Dr. Lynn Van Wagnen**, JPA President
- **Dr. Jessica Williams**, Jackson Pediatric Associates
- **Dr. Ray King**, (Advisory role only) Allegiance Health



QUESTIONS?

Contact Cheryl at JPA

1310 Greenwood Avenue
Jackson, MI 49203
517-817-2140
517-817-2142 fax
CherylM@JPAdocs.com

JPA's 2008 PGIP Initiatives

Initiative	Goal	Progress	Practices Should
Initiative #1 Pharmacy Plan for Increasing the Use of Generic Drugs	Improve prescribing patterns and reduce pharmacy costs.	<ul style="list-style-type: none"> JPA's overall generic dispensing rate has increased more than 5% since 2007. Practices falling below expectations have been asked to increase generic use. Names of their patients on brand Rx's have been supplied. 	<ol style="list-style-type: none"> Review quarterly reports and share with prescribing physician(s) Utilize generic drugs whenever possible Prioritize Rx's by cost, using low cost alternatives first
Initiative #2 Adoption and Use of Electronic Prescribing	Improve safety, quality and cost-effectiveness of the prescription process through adoption and increased use of electronic prescription ordering.	<ul style="list-style-type: none"> JPA has been working with JCMR to implement Surescripts® into the NextGen EMR. This capability will be "live" by November 2008. 	<ol style="list-style-type: none"> Evaluate with your physician(s) moving to e-prescribing. If on JCMR's NextGen EMR, call Cheryl to set up a training time. If not on JCMR's NextGen EMR, consider adding Dr. First® to your PM system. BCBSM has negotiated a free two-year software window.
Initiative #3 Radiology Management	Ensure appropriate use of diagnostic imaging services, reducing over-utilization and costs.	<ul style="list-style-type: none"> JPA is still waiting for Radiology claims specific data from BCBSM. JPA hopes to learn from AIM JPA's precertification compliance rate. 	<ol style="list-style-type: none"> Review quarterly reports and share with ordering physician(s). Follow protocol with AIM program.
Initiative #4 Evidence Based Care Tracking to Reduce Gaps in Care	Increase adherence to evidence-based medicine, reduce gaps in care and ultimately improve patient outcomes.	<ul style="list-style-type: none"> JPA received in July, the first quarter '08 data. Overall JPA is performing well. JPA will be sharing data with PGIP Quality Committee for next steps. 	<ol style="list-style-type: none"> Learn and measure the Key Evidence Based Care indicators. Log and report measure outcomes. Review reports.
Initiative #5 Patient Registry PC-MH	Create capability to identify and actively monitor patients with chronic conditions supporting optimal management of population.	<ul style="list-style-type: none"> JPA has been working with JCMR regarding establishment of a disease registry. An arrangement with Phytel is being finalized for procurement of services and establishment of a disease registry. 	<ol style="list-style-type: none"> Build awareness regarding purpose and function of a patient registry. Submit pertinent data and utilize reports from patient registry. Ensure patient documentation and compliance with protocol is robust.
Initiative #6 Performance Reporting PC-MH	Create capability to assess and report on performance of individual physicians, their practice and JPA with regard to preventative care and chronic disease management of patients.	<ul style="list-style-type: none"> Overall, Initiative #6 requires completion of Initiative #5. JPA Administration continues to learn all it can on the PC-MH concept. JPA is planning to hold an educational session just on this concept for JPA members. 	<ol style="list-style-type: none"> Review reports and share with physician(s). Attend PGIP focused meetings and educational sessions.

PGIP Progress

From Page 1

- The second and third quarter generic prescription usage reports; and
- An overview of the 2009 initiatives that JPA is considering.

As you know, the BCBSM PGIP program is a means to support physician organizations using pay-for-performance

programs to help encourage measureable improvements in patient care, quality and health care cost. It falls under the BCBSM "Value Partnership" umbrella. To learn more, please do not hesitate to contact Cheryl Meschke at 517-817-2140 or review the PGIP website at www.bcbsm.com/provider/value_partnerships/pgip.